

# Accessing the Patient Portal

Once you are activated for Patient Portal, within 24 hours, you will receive an email from [reminders@eclinicalorks.com](mailto:reminders@eclinicalorks.com) that will contain your username and password. **Please note: Some email services block attachments.** To see the blocked content you may have to click on “show content” to reveal your password. To go to the Patient Portal, click on the Patient Portal URL listed in the email.

## Rocky Mount Family Medical Center

Dear **Sample** ,

We have exciting news regarding your health care!

As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.

To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the Internet.

**Patient Portal URL:** <https://mycw9.eclinicalweb.com/portal184/jsp/login.jsp>

**Username:** Sample

**Password:**

If you have issues viewing the password copy and paste the link <https://mycw9.eclinicalweb.com/portal184/jsp/> to your browser.

Through the Patient Portal, you will be able to

- ask questions of doctors, nurses, and staff members
- request prescription refills and referrals
- set up appointments
- examine your current and past statements

... all from the comfort of your home, whenever it is convenient for you!

By using the Patient Portal you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal and expect a prompt reply.

Begin today to take an active role in managing your health care.

Rocky Mount Family Medical Center  
Christ is at the Heart of Our Practice